TRONIC INTERNATIONAL PTE. LTD.

Block 1091 Lower Delta Road
#05-01 Tiong Bahru Industrial Estate
Singapore 169202
Tel: (65) 6276 9077
Fax: (65) 6276 0991 / 6276 6083

Web: www.tronic.com.sg

RMA REQUEST FORM

TO : _____
FROM : _____
COMPANY : _____
ADDRESS : _____
: _____
: _____
TEL : _____
FAX : _____
DATE OF REQUEST FOR RMA NBR : _____
DATE OF RECEIPT FOR RMA NBR : _____
RMA NBR : _____

FOR RMA REQUEST:
FAX: +65 6276 0991
E-MAIL: rma@tronic.com.sg

FOR RETURN OF GOODS, SEND TO:
BLK 1091 LOWER DELTA ROAD
#05-02 TIONG BAHRU INDUSTRIAL ESTATE
SINGAPORE 169202
TEL: +65 6276 9077 EXT 829

ITEM	MODEL	PRODUCT	SERIAL NO.	PART NO.	FAULT DESCRIPTION	INV NO (IF ANY)	INV DATE (IF ANY)

NOTE:
1. When you receive an RMA-Number, it does not necessarily imply that the products will qualify for warranty.
2. Warranty could be void due to any of the following reasons :
   A) Goods found to be physically damaged at time of arrival at Tronic (e.g. Cracked/broken casing/panels, dented/corroded casing/panels, burnt/cracked with missing parts or components)
   B) Product serial number is defaced, modified or removed (not applicable to product sold without serial number).
   C) Product found to be modified, altered and/or repaired by an unauthorized person.
   D) Any non-conformity to packaging (e.g. products return boxes did not have proper foam protection material to prevent damage due to shock and impact; each HDD/Drive is not properly wrapped in an anti-static bag/bubble bag)
3. The warranty period for a product that has been repaired or replaced pursuant to this RMA Policy shall be the remainder of its original warranty period, and in no circumstance shall the warranty period for such repaired/replaced products be reset to its original full warranty period.
4. Please return above RMA goods (within the below stated time frame) to the return goods address, upon receiving an RMA-Number from us:
   Local Customer - Within 5 working days, Overseas Customer - Within 2 weeks (unless otherwise stated).